

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| First Named Inventor | : | Clifford HEATH |
| Serial No. | : | 08/707,622 |
| Filed | : | September 5, 1996 |
| Patent No. | : | 6,006,034 |
| Issue Date | : | December 21, 1999 |
| Confirmation Number | : | 3653 |
| Examiner | : | Smithers, Matthew |
| Title | : | SYSTEMS AND METHODS FOR AUTOMATIC APPLICATION VERSION UPGRADING AND MAINTENANCE |
| Attorney Docket No. | : | FLEX0004 |

January 14, 2013

Commissioner for Patents
P.O. Box 1450
Alexandria, VA. 22313-1450

DEFICIENCY PAYMENT

Dear Sir:

Applicant submits herewith deficiency payments and the required itemizations (attached as Exhibit A) under 37 CFR § 1.28(c)(1) and (c)(2).

Applicant encloses a total deficiency payment in the amount of \$2,755. The Commissioner is hereby authorized to charge any additional fees due or credit any overpayments to deposit account no. 07-1445 (Order No. FLEX0004).

Respectfully submitted,


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01 FC:1599 2755.00 DA

Michael A. Glenn
Reg. No. 30,176

Customer No. 22862

Atty. Docket No.: FLEX0004

Serial No.: 08/707,622

EXHIBIT A

Itemization

| Type of Fee | Current Fee Amount (Non-Small Entity) | Small Entity Fee Paid and Date of Payment | Deficiency Amount Owed | Total Deficiency Amount Owed |
|---------------------------------------|---------------------------------------|---|------------------------|------------------------------|
| Maintenance Fee 12 th year | \$4810 | \$2055 05/25/2011 | \$2755 | |
| | | | | \$2755 |